

PA OLRP PROBLEM REPORT



Dealer/Agent Name _____
Person Reporting Problem _____
Processed Date _____
Transaction WID # _____

Agent # _____
Phone # _____
Title Release Date _____
Title # _____

Complete the items that best describe the problem and write a brief description on the line provided.

1 Owner Name/Address*

*To correct in MessWIN, choose option #4 MV03 (Change). Fax a problem report **only** if the error is on a dealer title.

2 Lienholder Name/Address

3 Lien Missed

4 VIN Number

5 Odometer

6 State of Origin

7 GVWR/Unladen Weight

8 Body/Year/Make

9 Registration Plate

10 Joint Tenant

11 Lessee

12 Transaction

**13 Reconstructed or
Specially Constructed**

14 Fuel Type

15 OTHER

Please write below if more detail is needed to describe the problem above.

Important!

- **All paperwork associated with the transaction must accompany the problem report** at the time of submission to ensure proper and correct handling of the problem.
- **Transaction problems must be corrected within 2 days from the day the transaction was processed.** Otherwise, you must correct the transaction problem using the manual method.
- After completing this form, please **send it to us immediately** with a copy of the related Documents & Applicant Summary Statement **via FAX 717-234-2164** or **EMAIL paproblemreports@vitu.com**